

MIGRANTS

NETWORK FOR CARE AND DEFENSE OF RIGHTS OF MIGRANTS AND REFUGEES

Belo Horizonte

Every migrant has the right to access all public spaces and services, without any discrimination or restriction.

The Coordination of Policies for Migrants, Refugees, and Stateless Persons from the City Hall of Belo Horizonte works to ensure that migrants, refugees, and stateless persons have their rights respected. It plans, organizes, and monitors actions and public policies that promote reception, inclusion, and access to services in the city.

MIGRANT ASSISTANCE SERVICE – PBH

Offers qualified listening, guidance, referrals to the social assistance network, provision of intercity and interstate transportation benefits, and referrals to shelter units. (International tickets are not provided.)

In-person service.

📍 Migrant assistance service: Rua Espírito Santo, 594 – Centro
Monday to Friday - 8 a.m to 7 p.m

🌐 prefeitura.pbh.gov.br/assistencia-social/equipamentos/migrante

MUNICIPAL EDUCATION DEPARTMENT – SMED/PBH

Migrant populations have the right to access all educational services provided by the municipality — such as Municipal Early Childhood Education Schools, Municipal Elementary Schools, and Youth and Adult Education (EJA) — under conditions of equality, without any form of discrimination.

🌐 pbh.gov.br/educacao

EDUCATIONAL POLICY CENTER FOR STUDENTS IN MIGRATION SITUATIONS - NUPEM

Responsible for mapping migrant, refugee, asylum-seeking, and returning students in Belo Horizonte's municipal education network. It provides guidance to teachers and administrators on intercultural education and supplies multilingual pedagogical support materials and orientation guides, helping create an inclusive school environment that respects the diversity and specific needs of migrant populations.

🌐 migrantes.smed@edu.pbh.gov.br

MUNICIPAL HEALTH DEPARTMENT – SMSA/PBH

Migrants have the right to access all public health services within the SUS network (Health Centers, Emergency Units, Hospitals, etc.) and private healthcare services, following the general SUS system flow.

🌐 pbh.gov.br/saude

COORDINATION OF EQUITY AND VULNERABLE POPULATIONS / GEAPS – SMSA/PBH

Coordinates migration-related health policies in the municipality and ensures access to SUS (does not provide direct public service).

🌐 equidade.geaps@pbh.gov.br

STATE SECRETARIAT FOR SOCIAL DEVELOPMENT OF MINAS GERAIS – SEDESE

State Directorate for Migration Policy and for Combating Human Trafficking and Slave Labor

Coordinates actions to protect the human rights of migrants and combat human trafficking and slave labor. Works through intersectoral cooperation with civil society, the justice system, and international organizations, promoting care policies for migrants, refugees, stateless persons, and returnees in vulnerable situations.

📍 **Administrative City Presidente Tancredo Neves** – Rodovia Papa João Paulo II Highway, 4.143 – Minas Building, 14th floor – Serra Verde

☎ (+55 31) 3915-9677 ✉ migracao@social.mg.gov.br

Time: Monday to Friday, 8 a.m. to 6 p.m.

RIGHTS GUARANTEE SYSTEM

FEDERAL PUBLIC DEFENDER'S OFFICE – DPU/MG

Defends human rights and provides legal and humanitarian protection and regularization assistance for migrants, refugees, stateless persons, and victims of human trafficking.

📍 **Empresarial Mello Cançado Building**
Pouso Alto St., 15 – Ground Floor – Serra

☎ (+55 31) 3069-6300

✉ atendimentohb@dpu.def.br

🌐 <https://www.dpu.def.br/endereco-minas-gerais>

PUBLIC DEFENDER'S OFFICE OF MINAS GERAIS – DPDPH (Human, Collective, and Socioenvironmental Rights)

Protects the rights of migrants, refugees, and stateless persons under state jurisdiction, guaranteeing access to justice in cases of rights violations or threats, when economic or social vulnerability is proven. It also provides guidance and referrals to federal-level agencies when appropriate.

📍 Guajajaras Street, 1707 - Barro Preto

☎ (+55 31) 3526-0500

✉ atendimento.bh@defensoria.mg.def.br

✉ direitoshumanos@defensoria.mg.def.br

🌐 defensoria.mg.def.br

FEDERAL PUBLIC PROSECUTOR'S OFFICE – MPF/MG

Provides legal protection for the collective human rights of migrants, refugees, stateless persons, returning Brazilians, and victims of human trafficking.

📍 Brasil Ave, 1.877 – Funcionários

☎ (+55 31) 2123-9000

🌐 <https://www.mpf.mp.br/mg>

Time: Monday to Friday, 12 p.m. to 6 p.m.

PUBLIC SECURITY

SPECIALIZED POLICE STATION FOR COMBATING HATE CRIMES – XENOPHOBIA, RACISM, LGBTPHOBIA, AND RELATED INTOLERANCES – DECRIN / CIVIL POLICE

Specialized duty hours:

8:30 a.m. to 12:30 p.m. / 2:30 p.m. to 6:30 p.m.

📍 Rio Grande do Sul St, 661 – Barro Preto

🌐 policiacivil.mg.gov.br

DOCUMENTATION / MIGRATION REGULARIZATION

FEDERAL POLICE – BELO HORIZONTE UNIT

The only unit responsible for issuing the National Migration Registration Card (CRNM) and refugee application protocols.

📍 **Ponteio Lar Shopping**

(BR-356, 2.500 – Santa Lúcia)

☎ (31) 2517-9900 🌐 gov.br/pf

Service by appointment only via the official website

SOCIAL PARTICIPATION

STATE COMMITTEE FOR MIGRANT, REFUGEE, AND STATELESS PERSONS' CARE, FOR COMBATING HUMAN TRAFFICKING, AND FOR THE ERADICATION OF SLAVE LABOR – COMITRATE/MG

COMITRATE-MG aims to coordinate governmental actions for implementing state policy for migrants, refugees, stateless persons, and returnees, through joint efforts between public authorities and civil society.

☎ (+55 31) 3270-3637

🌐 comitrate@social.mg.gov.br

CIVIL SOCIETY ORGANIZATIONS

CARITAS REGIONAL MINAS GERAIS

Works to welcome, integrate, and protect migrants and refugees through projects across various Brazilian cities.

📍 Fornaciari St, 129 – Caiçara

☎ (+55 31) 98424-0825

✉ caritasmg@caritas.org.br

🌐 mg.caritas.org.br

WOMEN IN MIGRATION FOR PEACE COLLECTIVE – MEMIPAZ

Brings together migrant and refugee women to strengthen the intersection of gender and migration issues. Advocates for social justice and migrant rights, promoting social participation, peace cultures, intersectional knowledge production, and action against gender-based violence. Created LUCIA, a free, secure virtual line providing support and information on sexual and reproductive health for migrants.

@coletiva_memipaz ✉ contato@mujaresenmipaz.org

LUCIA - Unified Line for Care, Information, and Support: ☎ (+55 31) 98323-2288

NATIONAL FRONT FOR MIGRANT HEALTH – FENAMI

Operates through three main pillars: advocacy, monitoring, and mobilization. In the area of advocacy, it promotes dialogue with public authorities within three administrative levels to advance policy proposals. In the area of monitoring, research and oversight, it coordinates the Health and Migration Observatory, Brazil's first national data repository on migration and health. In the mobilization axis, it connects migrants, organizations, and partners for joint organization and joint action.

✉ fenami@fenami.org

🌐 fenami.org

MIGRANT WOMEN'S COLLECTIVE – CIO DA TERRA

A project that brings together women and non-binary people from different nationalities, backgrounds, languages, and cultures. Active in the Belo Horizonte metropolitan area, the collective supports migrant, refugee, and stateless women and non-binary people through community, mutual care, and empowerment, promoting social emancipation and critical awareness.

☎ (+55 31) 97508-2641 / (+55 31) 97501-2113

@ciodaterramigrantes

✉ ciodaterramigrantes@gmail.com

BRAZILIAN BAR ASSOCIATION – OAB-MG / Brazilian Bar Association – OAB-MG / Special Committee on Migration, Refugee, and Stateless Persons' Rights

Promotes legal defense and the effective realization of migrants', refugees', stateless persons', and returnees' rights. Develops studies, debates, and training activities, and supports the development of public policies for the protection and inclusion of these populations. Works jointly with public institutions, civil society organizations, and international bodies to strengthen citizenship and human rights in migration and refugee contexts.

📍 **Liberdades Building** - Tenente Brito Melo St, 210 -Barro Preto

🌐 direitomigratorio@oabmg.org.br

JESUIT SERVICE FOR MIGRANTS AND REFUGEES – SJMR

Reference center providing specialized support for migrants and refugees through welcoming, protection (migration regularization, legal assistance, emergency interventions, social guidance, and referrals), livelihood support (work documentation, resumé, and job placement), integration (Portuguese and vocational courses), and pastoral accompaniment, promoting a more humane process of social integration.

📍 Amazonas Ave., 641, 17th floor – Downtown

☎ (+55 31) 99677-9690

✉ coordenadorbh@sjmrbrasil.org

🌐 sjmrbrasil.org

INTERNATIONAL ORGANIZATION FOR MIGRATION – IOM (UN MIGRATION AGENCY)

Promotes humane and orderly migration, benefiting migrants, communities, and governments through technical assistance and specialized consulting. In Belo Horizonte, IOM provides support to migrants and Brazilians in actions such as return and reintegration assistance, labor market insertion, migration regularization, educational and professional training, social protection, and referrals to public service networks.

📍 **Centro Empresarial Mello Cançado Building** - Pouso Alto St., 15 – Serra

✉ iombrazil@iom.int

🌐 brazil.iom.int/pt-br



BELO HORIZONTE
PREFEITURA

Municipal Department of Social Assistance and Human Rights

Coordination of Policies for Migrants and Refugees

✉ dpop.migrantes@pbh.gov.br ☎ (+55 31) 3277-4505